

Free home visits by qualified care staff

- Free home visits as part of the quality assurance for home care
- Free home visits upon request of the long-term care benefit in cash recipient or his/her relatives
- Focal point: information and advice on the issue of care; practical care taking tips
- Contact point: Competence Centre for Quality Assurance in Home Care for all long-term care benefit in cash recipients [Kompetenzzentrum "Qualitätssicherung in der häuslichen Pflege"]

Free dialogues / counselling for caregiving relatives

- In cases of psychological stress caused by triggers such as responsibility and care or excessive demands
- Counselling session with psychologists or social workers
- Up to three counselling sessions can take place at home, elsewhere or by telephone
- The aim is to relieve stress and maintain or improve health
- Contact point:
Competence Centre for Quality Assurance in Home Care for relatives of all care allowance recipients

Contact details

Ministry of Social Affairs

www.sozialministerium.at

www.infoservice.sozialministerium.at

buergerservice@sozialministerium.at

Phone: 0800 201 611

(Mon to Fri, 8–16)

Social Affairs Ministry Service

www.sozialministeriumservice.at

post@sozialministeriumservice.at

post.steiermark@sozialministeriumservice.at

Phone: 05 99 88

Competence Centre for Quality Assurance in Home Care for all Long-Term Care Benefit in Cash Recipients

www.svs.at (Care – Quality Assurance)

qualitaetssicherung@svqspg.at

angehoerigengespraech@svqspg.at

Phone: 050 808 2087

Interest Group for Caregiving Relatives

www.ig-pflege.at

office@ig-pflege.at

Phone: 01 58 900-328

Austrian National Council of Disabled Persons

www.behindertenrat.at

dachverband@behindertenrat.at

 Federal Ministry
Republic of Austria
Social Affairs, Health, Care
and Consumer Protection

Support for caregiving relatives

THANK YOU!

to all relatives acting as carers
who make such a valuable contribution
in the field of caring and nursing!

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Support for caregiving relatives

Long-term-care-benefit in cash

- For the partial coverage of any additional care-related expenditure
- Enables freedom of choice and independence and allows those in need of care to remain in a familiar environment for longer
- Where over 65 hours of care are needed per month with an expected duration of min. 6 months
- 7-level model (according to care requirements, EUR 162,50 to EUR 1.745,10 per month 2021)
- Application:
 - to relevant pension insurance provider [Pensionsversicherungsträger]
 - if no pension is drawn, to the federal pension fund [Pensionsversicherungsanstalt]

Care leave benefits

- For care leave, part-time care leave, family hospice leave or part-time family hospice leave
- Income-based
- Calculated according to unemployment benefits
- Application: to the Social Affairs Ministry Service, Styrian State Office [Sozialministeriumservice, Landesstelle Steiermark]

Financial support for substitute care

- Main caregiver is unable to provide care (close relative)
- This person has been the main caregiver for at least one year
- Person in need of care has a long-term care benefit in cash level 3 or higher (or of level 1 in the case of minors or dementia patients)
- Maximum monthly net income of EUR 1,200 to EUR 2,200, depending on level of long-term care benefit in cash (for max. 28 days per year). Relatives of minors or people with dementia are allocated up to EUR 300 more
- Application: to the Social Affairs Ministry Service

Financial support for 24-hour-care

- In cases of caregiving in private households
- In cases of care services for people in need of (nursing) care as defined by the Home Care Act [Hausbetreuungsgesetz]
- Person in need of care has a long-term care benefit in cash of level 3 or higher
- When (nursing) care services are required up to 24-hours per day
- Support for two self-employed care givers of EUR 550 per month
- Support for two employed care givers of EUR 1,100 per month
- Application: to the Social Affairs Ministry Service

Self-insurance and continued insurance as part of pension insurance

- Non-contributory
- Caring for a close relative with an entitlement to a long-term care benefit in cash of level 3 or higher
- Application: to the relevant pension insurance provider

Self-insurance and co-insurance as part of medical insurance

- Non-contributory
- People with an entitlement to long-term care benefit in cash of level 3 or higher or caregiving relatives caring for people requiring long-term care benefit in cash level 3 or higher in their home environment who are not receiving remuneration for said services
- Self-insurance can be claimed if co-insurance with relatives is not possible
- Application: to the relevant medical insurance provider [Krankenversicherungsträger]

Self-insurance as part of pension insurance when caring for a disabled child

- Non-contributory
- For people caring for a disabled child, who is entitled to increased family allowance and lives in the same household as the care taker
- Applicable for children up to the age of 40
- Application: to the relevant pension insurance provider

Self-insurance as part of health insurance when caring for a disabled child

- Non-contributory
- For people caring for a disabled child living in the same household and who fulfil the requirements for free self-insurance as part of pension insurance
- Applicable for children up to the age of 40
- Application: to the relevant health insurance provider